

Returns Form

Please complete the form below and include with the goods you wish to return.

Company Name	
Date	
Contact Telephone	
Collection Address	

Order Number		
Item Name / Code	Quantities Returned	Reason for Return
		Weight (kg)

In order for us to raise the necessary paperwork to facilitate your return request, please complete the section below:

Authorised By		Walls and Floors Employee
Customer Signature*		Date

*By signing the above, you are agreeing to the following return conditions.

Any return must be accompanied by a completed Returns Form and a 30% restocking fee will be applied. Returns must be in resalable condition, original packaging and returned within 30 days of the original delivery date. Samples, clearance and special purchase items are non-returnable.

Refunds will be processed within 5 working days following our receipt of the return, original delivery costs will not be refunded.

Return Address: Walls & Floors Ltd, Garrard Way, Kettering, Northamptonshire, NN16 8TD

Kind Regards

The Wholesale and Specification Team